

# Shimano Express

## Rod Service Plan

Commitment to the angler has been the driving force behind our brands. The Shimano Express Rod Service Plan reflects that commitment. Occasionally, things do not go as planned and you experience accidental rod breakage. In these cases the Express Rod Service Plan has you covered!

### The Benefits:

- **Angler friendly** - No questions asked replacement.
- **Angler discounted pricing** - Angler receives 50% off MSRP (+ tax).
- **Angler convenient** - Express Rod Service includes a return rod tube and a NO COST return shipping label.
- **Angler direct** - Ships direct to the consumer or the retailer.
- **Angler Insurance** - Absolutely no hidden fees.

### How the Express Rod Service Plan works:

- Please contact the appropriate service number
  - Shimano Dealer Line at 866-877-7530
  - Consumer Service Line at 866-491-5229
- Advise the Agent that you would like the Express Rod Service Plan.
- Have the exact rod model and payment information ready.
- If we no longer offer the model or if it's not in stock, Shimano will, at its discretion, replace your rod with the closest comparable rod from our current product line.
- Your Express order will be processed at **50% off** MSRP (+ applicable taxes).
- The Express order will arrive within 10 business days and will include a rod tube and a **NO COST** return shipping label (pending stock availability).
- When you receive your new rod, simply remove it from the shipping tube, place the broken rod into the same tube, ensure both ends are sealed, and affix the enclosed, pre-paid shipping label on the outside of the tube.
- Simply drop the rod off at any authorized Canpar location or call Canpar Customer Service at 1-800-387-9335 to arrange for a pick up.
- Just return the broken rod within 30 days of receiving the new rod. That's it!

### Please Note:

- The Express Rod Service Plan is limited to one replacement per rod.
- If you are an authorized Shimano dealer and fail to return the complete broken rod within 30 days of receiving your replacement, you authorize Shimano to charge your account the full Dealer price of the replacement rod.
- If you are a consumer and fail to return the complete broken rod within 30 days of receiving your replacement, you authorize Shimano to charge your credit card the full MSRP of the replacement rod.
- The Shimano Express Rod Service Plan only applies to the following rod series: Convergence, Clarus, Compre, Crucial, Cumara, Curado, Expride, Intenza, Poison Adrena, Skixx, SLX, Tallus, Terez, Trevala F, Trevala S, Trevala, Tescata, Teramar, Tiralejo, Talora, Zodias, and discontinued Shimano rods where a limited lifetime warranty applies.
- Shimano Canada Ltd. is not responsible for replacement rods that go missing after the carrier confirms delivery to the location provided.

**\*Shimano reserves the right to VOID any claims\***