

SHIMANO 30-Day Rod Guarantee Form

In order to be eligible for the Shimano 30-Day Rod Guarantee, Shimano requires this form to be filled out completely and legibly. Also, include a copy of your dated sales receipt showing proof of purchase is within the 30-days. Both documents will need to be emailed to an agent.

Once confirmed by our staff, the Shimano Express Program will be utilized to process the replacement order. The Shimano Express Rod Replacement Service is the fastest and most convenient method to replace your rod and get you back on the water! Under the 30-Day Guarantee the Express order will be at **NO COST**.

First Name: _____ Last Name: _____

Street Address (Return Shipping): _____

City: _____ Province: _____ Postal Code: _____

Email Address: _____

Home Phone Number: _____ Cell Phone Number: _____

Dealer/Store where the rod was purchased: _____

Dealer/Store Address: _____

Rod Model # (Ex: CVC66MA located on the rod fore-grip) _____

Date of Purchase: _____

Please note:

- Dealer accounts will not be charged the initial Express charge of 50% off MSRP on any orders placed as a result of the 30-Day Guarantee.
- Dealer accounts will be required to send back the broken rod. Failing to return the complete broken rod within 30-days of receiving your replacement, you consent to and authorize Shimano to charge your account the full Dealer pricing of the replacement rod
- Consumers will be charged an initial Express charge of 50% off MSRP on any orders placed as of result of the 30-Day Guarantee. Once the broken rod has been returned within the required 30-day time frame, Shimano will make a full refund to your account or credit card.
- Consumers will be required to send back the broken rod. Failing to return the complete broken rod within 30-days of receiving your replacement, you consent to and authorize Shimano to charge your credit card the full MSRP pricing of the replacement rod
- We do not sell to dealers without a brick and mortar shop. We will only honor Shimano products sold through authorized dealers. We will not warranty products that were purchased through on-line auction sites, i.e. e-bay, due to the fact that we cannot trace the origin of the product.
- The Shimano 30-Day Rod Guarantee only applies to the following rod series: Convergence, Clarus, Compre, Crucial, Cumara, Curado, Expride, Intenza, Poison Adrena, SLX, Tallus, Terez, Trevala F, Trevala S, Trevala, Tescata, Teramar, Tiralejo, Talora, Zodias, and discontinued rods where limited lifetime warranty would apply.
- Priority 2-day shipping is not available in Canada
- Shimano Canada Ltd. is not responsible for replacement rods that go missing after the carrier confirms delivery to the location provided.