

# SHIMANO

## SERVICE REQUEST FORM

SEND REELS TO:

SHIMANO CANADA LTD.  
ATTN: REEL SUPPORT SERVICES  
427 PIDO ROAD  
PETERBOROUGH, ON K9J 6X7

Name:

Address\*:

City:

Prov:

Postal:

Home Phone:

Work Phone:

Cell:

Email Address:

**\*Please note: We do not ship to P.O. Boxes**

***Upon receipt of your reel, a Shimano representative will be in contact for billing information***

**RETURN SHIPPING** (all orders ship CANPAR GROUND):

Actual shipping charge per CANPAR.

Go to: [http://www.canpar.com/en/ship/rate\\_calculator.jsp](http://www.canpar.com/en/ship/rate_calculator.jsp) for approximate shipping costs.

Please note: Shimano Canada Ltd. is not responsible for serviced reels that go missing after the carrier confirms delivery to the location provided.

**Service Checklist:** Please choose one or more of the descriptive items below to tell us what is happening with your reel. Please include your reel model and approximate purchase date of your reel in the comments area. If none of the items below apply to your problem please write a description in the comments/instruction section below.

Gears	<input type="text"/>	Frame/Body	Bail
Anti Reverse	<input type="text"/>	Spool	Handle
Clutch	<input type="text"/>	Drag	<input type="text"/>

Comments/Instructions

**\*\*Turn around times vary, please call 1-866-491-5229 for an estimated turn around time. \*\***

### Service Pricing

\$25 Power Price Point, \$30 Spinning, \$30 Baitcasting, \$35 Platinum, \$35 Conventional, \$40 Two Speed, \$50 Big Game  
All pricing is labour only and additional charges will be applied for any part that exceeds a retail value of \$20 (CAD).

Consumers will be notified if additional charges apply.