

# SHIMANO

## REPAIR REQUEST FORM

**SEND REELS TO:**  
**SHIMANO NORTH AMERICAN FISHERY INC.**  
**1 HOLLAND**  
**IRVINE CA 92618**

Name:

Address:

City:  State:  Zip:

Home Phone:  Work Phone:  Daytime Phone:

Fax#  Email Address:

**Upon receipt of your reel,**  
**a Shimano representative**  
**will be in contact for**  
**billing information**

Return Shipping (all orders ship UPS Ground):

- UPS Ground - Actual shipping charge per UPS.  
Expedited Shipping (check appropriate box):
- 3 Day Shipping - Actual shipping charge per UPS.  
 2 Day Shipping - Actual shipping charge per UPS.  
 Overnight - Actual shipping charge per UPS.

Go to: <http://www.upc.com/> - Select "Calculate Time & Cost" for approximate cost.

**Service Checklist:** Please choose one or more of the descriptive items below to tell us what is happening with your reel. Please include your reel model and approximate purchase date of your reel in the comments area. If none of the items below apply to your problem please write a description in the comments/instruction section below.

|              |                      |            |                      |        |                      |
|--------------|----------------------|------------|----------------------|--------|----------------------|
| Gears        | <input type="text"/> | Frame/Body | <input type="text"/> | Bail   | <input type="text"/> |
| Anti Reverse | <input type="text"/> | Spool      | <input type="text"/> | Handle | <input type="text"/> |
| Clutch       | <input type="text"/> | Drag       | <input type="text"/> |        |                      |

Comments/Instructions

**\*\*Turn around times vary, please call 1-877-577-0600 for an estimated turn around time. \*\***

**Service Pricing**

\$20 Power Price Point, \$25 Spinning, \$25 Baitcasting, \$30 Platinum, \$30 Conventional, \$35 Two Speed, \$45 Big Game  
All pricing is labor only and additional charges may be applied for parts. Consumers will be notified if additional charges apply.